IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application No.: 10/668,133

Applicant: Moharram, Omayma E.

Filed: 09/24/2003

Art Unit: 3689

Examiner: ANTONIENKO, DEBRA L

Docket No.: OMCS-001-US

Confirmation No.: 2018
Customer Number: 68108

Amendment dated: January 15th, 2010

Title: TOOL AND METHOD FOR OPERATIONS, MANAGEMENT, CAPACITY, AND SERVICES BUSINESS SOLUTION FOR A

15 TELECOMMUNICATIONS NETWORK

Commissioner for Patents P.O. Box 1450

20 Alexandria, VA 22313-1450 USA

Dear Sir

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25 AMENDMENT

This paper is responsive to the Notice of Non-Compliant Amendment (37 CFR 1.121) of December 29th, 2009. Please amend the above-identified application as follows:

30 Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 14 of this paper.

A clean copy of the amended claims is enclosed in Appendix A which begins on page 16 of this paper.

A clean copy of the claims dated 27 October 2008 is enclosed in Appendix B which begins on page 27 of this paper.